During our recent membership drive, roughly 25% of our members used Mail-In Option to pay your 2020 SGA Season Dues. Approximately half of those members were forced to use that option as a result of encountering difficulty with the On-Line Payment Option.

The basic problem or issue that is occurring is security compatibility between Wix.com and Square our site and credit card processor and browser and operating systems of the individual user. While there are a plethora of things that can be contributing the issue, we will not bore you to list them. Instead, we will list below what has worked.

1). Smart-Phones - To date and to our knowledge, no application submitted on a Smart-Phone failed to function.

2). Apples Safari Browser, Googles Chrome Browser has proven to work well with the site. One point of emphasis with browsers THEY MUST BE MAINTAINED WITH LATEST SECURITY UPDATES! An updated version of Firefox has also proven to work well.

If you are one of the two-dozen or so members that encountered, the above difficulty we suggest you opt to do the following:

1. *Open your browser in Incognito or Private Mode. To learn how to use Incognito or Private Mode.* https://bb0a7da0-b007-44df-891a-abb7298d1e79.filesusr.com/ugd/50e56d_86f330c63a334ef2aa90e98dac40666f.pdf
2. *Use a smart-phone when submitting a form on the site.*
3. *Use a Mac Computer with the Safari Browser or download Google Chrome or Firefox and set its preferences to automatically update, in addition, use that browser when connecting to the site.*
4. *If the above is more than you prefer to get involved with, then we suggest whenever you are ready to pay your dues, reservations and/or no show fees, you use the mail-in option when submitting.*

TECHNOLOGY IS GREAT IF IT IS UPDATE!!

Below are links to download the browsers that have worked:

https://www.google.com/chrome/?

https://www.mozilla.org/en-US/firefox/new/

https://support.apple.com/downloads/safari