

## ***Newsletters Issues***

***If you are having difficulty receiving our newsletters here are some things for you to check out on your device or devices.***

- 1) Check your Junk or Spam Folder. If the newsletters are there mark them as NOT JUNK or SPAM.***
- 2) Check your Blocked Sender List, if SGA, [sgakc2019@pb06.wixshoutout.com](mailto:sgakc2019@pb06.wixshoutout.com) or [sgakc2019@pb06.ascendbywix.com](mailto:sgakc2019@pb06.ascendbywix.com) is listed, UNBLOCK or REMOVE IT.***
- 3) Check your Contacts, if SGA, [sgakc2019@pb06.wixshoutout.com](mailto:sgakc2019@pb06.wixshoutout.com) or [sgakc2019@pb06.ascendbywix.com](mailto:sgakc2019@pb06.ascendbywix.com) is not there ADD IT TO YOUR CONTACTS.***
- 4) Review your mail programs preferences to be sure that your settings are not causing the newsletters address to be eliminated.***
- 5) Review your Junk or Spam settings to be sure they are not causing the newsletters address to be eliminated.***
- 6) Empty your trash on a regular basis. If you mail box is full, the newsletter will get bounced and not get delivered.***
- 7) If all else fails, contact your Mail or Internet provider. They are knowledgeable in the specifics of their own system that may not be compatible with other operating systems.***

***Hopefully, the above will eliminate any non-receiving issues. If not we will assist to best of our abilities to help find a solution.***